



Club Yakka Privacy Policy

Last updated: 29/03/2026

Club Yakka (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and share information when you use the Club Yakka mobile application (“App”).

1. Information We Collect

We may collect the following information:

a. Personal Information

- Name
- Email address
- Mobile number
- Club name (where applicable)

b. Usage Data

- App interactions (features used, pages viewed)
- Device information (device type, operating system, app version)
- Log data (IP address, timestamps)

c. Location Data

- Approximate or precise location (if enabled) to show nearby venues, offers, and rewards
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2. How We Use Your Information

We use your information to:

- Provide and operate the Club Yakka app
- Personalise your experience and show relevant venues and rewards



- Process transactions and payments
 - Communicate updates, promotions, and support messages
 - Improve app functionality and performance
 - Maintain security and prevent fraud
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3. Payments

Payments within the app are securely processed by Square.

We do not store your payment card details. Square handles payment data in accordance with its own privacy and security policies.

4. Sharing Your Information

We may share your information with:

- Partner venues and clubs
(to fulfil rewards, offers, and participation)
- Service providers
Including:
 - Azure (Microsoft) for analytics, authentication, and app infrastructure
 - Other providers that support app functionality
- Legal authorities
Where required by law or to protect rights and safety

We do not sell your personal information.

5. Data Retention

We retain your information only as long as necessary to:

- Provide our services
- Comply with legal obligations
- Resolve disputes

You may request deletion of your account at any time.



6. Your Rights

You may have the right to:

- Access the personal data we hold about you
- Request corrections
- Request deletion of your account and data
- Withdraw consent (such as location access)

To make a request, contact us at:
admin@clubyakka.com.au

7. Data Security

We take reasonable steps to protect your data, including:

- Secure cloud infrastructure (Firebase)
- Encryption and access controls

However, no system can be guaranteed 100% secure.

8. Children's Privacy

Club Yakka is not intended for individuals under 13 years of age (or the minimum legal age in your jurisdiction). We do not knowingly collect personal information from children.

9. Third-Party Services

The app uses third-party services including:

- Firebase (Google)
- Square (payments)

These services have their own privacy policies governing how they handle data.



10. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted within the app or on our website.

11. Contact Us

If you have any questions about this Privacy Policy:

Email: admin@clubyakka.com.au

Company: Club Yakka

Location: Toowoomba, Queensland, Australia
